



KURO BISTRO
CONTEMPORARY CUISINE

June 25, 2020

To our valued guests, friends, and neighbors:

As our state of IL enters Phase 4 of Illinois' Plan tomorrow, we are extremely excited to announce that we will now be offering indoor dining at limited capacity! The outdoor patio dining will still be available as the weather permits. With limited space available with social distancing rules of 6 feet between the tables, we ask that all of our guests respect and abide by the following regulations below.

You will not be seated without a mask on. Since Phase 3, most of our guests have abided by all of our safety regulations, but it is disheartening that we have lost some customers because they refused to wear a mask. A mask is not an accessory; it is a necessity.

We are still running curbside pick-up and delivery through Grubhub, Uber Eats, and DoorDash!

A FEW NOTES FOR EVERY GUEST TO REVIEW:

- Please be understanding of the limited seating and wait times you may experience.
- Please respect the rules and regulations we have in place for safety measures for all - safety always comes first!
- Seatings will be for 90 minutes maximum to accommodate all guests, so please order in a timely manner.
- We will be accepting reservations for outdoor and indoor dining. Please call 224-706-6090 to make a reservation. We will only hold your reservation for 10 minutes, which will be accounted into the 90 minutes maximum.
- Guests will also be seated on a walk-in basis. Reservations will be priority.
- Please understand that we have very limited seating to accommodate our community.
- Your entire party must be present to be seated. There will be no exceptions to this.
- We will not be accepting any parties larger than 10 persons.
- You must be wearing a mask to be seated (including children older than 2 years of age). While eating and drinking, you can take off the mask. As you are leaving, you must be wearing a mask.
- We reserve the right to check any guest's temperature upon arrival. Please check your own temperature before coming to the restaurant.
- If the weather takes an unexpected turn, please understand that outdoor patio dining may not be available and that we will have limited space indoors. The forecast will be checked daily.



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WHAT WE ARE DOING:

- Every staff member will be wearing a mask. This includes our servers, bussers, hosts, etc.
- Every staff member will be permitted to wash their hands before handling food and throughout their entire shift.
- Every staff member is required to measure their temperature before coming in for their shift. Any temperature over 99 degrees will require the staff member to stay home.
- Every morning before opening, we will do a full sanitation wipe down of the entire restaurant. This includes all door handles, surfaces, tables, chairs, counters, etc. This will also be done every evening after closing.
- The bathrooms will continuously be sanitized throughout the shift as guests and staff use it daily.
- As normal practice, all glassware, silverware, plates, etc. are being thoroughly cleaned and sanitized throughout the entire shift. Disposable silverware will be available upon request.

THANK YOU FOR YOUR SUPPORT:

These steps are meant to ensure a safe environment for all staff and guests. Please understand we will make adjustments as needed if it can improve the dining environment over time. We must all do our part in practicing the proper safety measures for the entire community.

As always, please continue to stay safe and healthy during this time! The safety and health of all of our guests, staff and community is of the utmost priority. As we are all getting used to this “new normal” of life, do not forget that we are going through this together and to continue to treat each other with respect and compassion.

With the warmest regards,
Your Kuro Bistro Family